



LOVE WHAT YOU CARRY!

Merchandise Return Authorization

(Please include with all returns and exchanges.)

1. Please complete and include with your return shipment. This will help us respond to you quickly.

Name _____ Date of Return: _____

Address _____ Phone: _____

_____ Email: _____

2. Please describe reason for Return: (We value your feedback!)

a. Is this a damage return? Yes No

Epi-Essentials products are hand packed and inspected before shipping. If a manufacturing defect is found, replacement product will be sent to you. Exchange shipping is on us.

b. If you were not happy with your Epi-Essentials purchase, please tell us why; this will help us continue improving our product line. (Please note: If not a damage return, merchandise must be unused, unworn and returned within 14 days to receive a full refund.)

Quality? (please describe) _____ Pricing? _____

Appearance? (color/style/size) _____ Other? _____

3. Product Being Returned:

Color:

The Accessory _____

The Grab & Go _____

Customers will receive an email confirmation as soon as product arrives back to us.

Please allow 30 days for refunds and exchange merchandise.

Thank you for your trust in us.

